

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	MAIL STOP AF
)	
B. Reilly BARRY et al.)	Group Art Unit: 3621
)	
Application No.: 09/159,503)	Examiner: J. Murdough
)	
Filed: September 24, 1998)	Confirmation No. 5202
)	
For: INTEGRATED BUSINESS)	
SYSTEM FOR WEB BASED)	
TELECOMMUNICATIONS MANAGEMENT)	

AMENDMENT AFTER FINAL

U.S. Patent and Trademark Office
Customer Window, Mail Stop AF
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the final Office Action, dated March 18, 2010, and pursuant to 37 C.F.R. § 1.116, please amend the application as follows.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 12 of this paper.